



Wenatchee Valley SHUTTLE

PUBLIC NOTICE March 3, 2022
Fare Increase
EFFECTIVE April 4, 2022

Wenatchee or Peshastin to/from North Bend, Bellevue or Sea-Tac Airport

Current fare: \$52 one way/\$99 round trip Proposed maximum fare: \$65 one way/\$130 round trip

Pangborn Airport to/from North Bend, Bellevue or Sea-Tac Airport

Current fare: \$57 one way/\$109 round trip Proposed maximum fare: \$71.25 one way/\$142.50 round trip

There will no longer be a discount for round trip tickets.

Home or extra pick up and drop off locations, other than our designated locations will no longer be serviced.

To better serve our customers, we propose to change, for only the following two locations as follows:

To clarify, the North Bend Outlet Mall Parking lot, 461 S Fork Ave. SW, North Bend, WA 98045

This change is to provide a more specific location for passengers to board shuttles.

Current Policies:

***Animals:** Generally dogs and cats will be allowed on the shuttle in carriers and in the back of the vehicle or cargo trailer. There will be a \$20 charge for transporting an animal each direction. For passengers with service animals, they will be carried free of charge. Service animals will not be permitted to occupy a seat, but must lie or stand at the feet of the passenger.

***Objectionable Passengers:** This company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers.

(C)Baggage/Luggage Allowances: Passengers are allowed two bags per person. There is a \$10 charge for each piece of luggage over two. All Baggage is subject to inspection for the safety and comfort of all passengers. Materials not allowed on the shuttle for transportation are: Firearms (unless locked and stored in the back), packages that are leaking, articles that have foul or obnoxious odors, or items that cause

annoyance or harm. W.V.S. is not responsible for lost, damaged, stolen, or switched luggage or property. It is transported at your own risk.

Proposed Policy Changes:

***Animals:** Service animals only. We do not transport non-service animals. Service animals, as defined by the Americans with Disabilities Act, will be carried free of charge. Service animals may not occupy passenger seats unless it is necessary to assist an individual with a disability. Otherwise, they may lay or stand at the feet of the passenger.

***Objectionable Passengers:** This company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers. This includes passengers refusing to wear a mask as per Washington State Guidelines.

(C)Baggage/Luggage Allowances: Passengers are allowed one carryon bag per person. There is a \$10 charge for each piece of luggage beyond one carryon. All Baggage is subject to inspection for the safety and comfort of all passengers. Materials not allowed on the shuttle for transportation are Firearms (unless locked and stored in the back), packages that are leaking, articles that have foul or obnoxious odors, or items that cause annoyance or harm. W.V.S. is not responsible for lost, damaged, stolen, or switched luggage or property. It is transported at your own risk.

<https://www.wenatcheevalleyshuttle.com/fares>

If you have specific questions or need additional information about our proposed fare increase call us at 509-293-5773, stop by our office located at 400 S Wenatchee Avenue, Wenatchee, WA 98801 or mail us at Wenatchee Valley Shuttle, P.O. Box 1725, Wenatchee, WA 98807.

The Utilities and Transportation Commission regulates the rates and services offered by BML Investments LLC dba Wenatchee Valley Shuttle. If you would like to submit comments or oppose the proposed fare increase contact the commission at www.utc.wa.gov and click "Submit a public Comment," or by one of the following options: Washington Utilities and Transportation Commission P.O. Box 47250, Olympia, WA 98504-7250 E-mail: comments@utc.wa.gov Telephone: 1-888-333-WUTC (9882)